



Welcome



# About Us

JCW private patient unit is situated on the Wrightington Hospital site.

Wrightington Hospital is most famous for being a centre of excellence for Orthopaedic Surgery and care, but more recently has expanded its portfolio of services to include a state-of-the-art fertility unit.

A full list of services we provide can be found on our website [www.jcwprivatepatients.com](http://www.jcwprivatepatients.com)



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1/ Wrightington Hospital is a centre of excellence for Orthopaedic Surgery and care.

2/ The new state-of-the-art fertility unit.

3/ Mr Stephen Bale, Consultant Orthopaedic Surgeon.

At JCW we have built on the tradition of being a centre of excellence. It is our priority to provide you with the best care, as quickly as possible, tailored to your needs, at a time that suits you.

We work with some of the most eminent surgeons and experienced nursing teams in the country, which results in excellent clinical outcomes for our patients.

We have access to state-of-the-art technology and our investment in research mean that we are at the leading edge of new techniques, so that you can be back to health and back in action quicker.

JCW is very easy to get to, being located half a mile from Junction 27 of the M6 Motorway, with excellent public transport links.

We are under an hour away from both Liverpool and Manchester Airports, with easy access to Liverpool ferry port and only a few minutes away from Wigan and Appley Bridge train stations.



## Facilities

JCW is comprised of 16 en-suite, attractively furnished ground floor rooms which are comprehensively equipped and include a nurse call system.

All rooms have direct telephone lines and televisions with access to various sky channels.

Personal electronic devices such as mobile phones, iPads, laptops and radios are welcome but are the responsibility of the owner.

A complimentary newspaper of your choice will be delivered to your room daily and a regular trolley service is available to purchase, sweets, drinks magazines and basic toiletries.





# Our Healthcare Standards

We pride ourselves on the cleanliness of our hospital, and we want our patients and referring GPs to make informed choices. We proudly publish our clinical performance and patient reported outcomes.



We are registered with the Care Quality Commission (CQC) and are required to meet a range of standards; this includes the quality and safety of treatment, cleanliness of the hospital, staff recruitment and training.

As part of the CQC inspection programme, the CQC check whether every service they inspect is safe, effective, caring, well led and responsive to people's needs.

Our latest CQC report is available on our website [www.jcwprivatepatients.com](http://www.jcwprivatepatients.com)









# What Our Patients Say

We undertake regular patient and visitor satisfaction surveys to ensure that we continue to provide the best care for you.

We were thrilled with our 2016 survey. Here are some of the comments we received:

"This is a wonderful hospital. The consistency of the staff has made my stay very pleasant, even after major surgery"



"The doctors were thorough, communication was excellent and the nursing care was very caring with good attention to detail"



"My relatives and visitors were also treated very well at all times"



# Booking and Paying for Your Appointment

We offer flexibility and choice, so you can be treated at a time which suits you and your lifestyle.

To make an appointment with one of our consultants you will need a referral from your GP.

We offer clear pricing and payment options for patients who are paying for their own care and treatment, as well as for those patients who may have private medical insurance.



## 1/ Self-Pay

If you choose to pay for your own treatment, a self-pay inclusive package quote will be provided. This will be sent to you once your consultant has made the decision that surgery is required. This quote will be for your hospital treatment only and will not cover the charges made by your consultant or anaesthetist. Details of consultant and anaesthetist fees can be obtained from the consultant's medical secretary.

Full payment will need to be in advance of your surgery taking place.

## 2/ Private Medical Insurance

For patients that are covered with Private Medical Insurance, prior to your treatment and care you will need to ensure you are fully covered with your medical insurance and that you have had your treatment authorised, it is important you make a note of your authorisation details as this will be required on your day of your outpatient appointment and your admission. Once your treatment has been authorised we are then able to liaise direct with your insurance company.

## 3/ NHS Patients

We do offer some NHS treatments on JCW. Please contact a member of the team who will be able to advise you of the details.

# Contact Us

To find out more information or to make an appointment you can contact us by:

Telephone  
0800 028 5557

Email  
[info@jcwprivatepatients.com](mailto:info@jcwprivatepatients.com)

More information about our services is available on our website:

[www.jcwprivatepatients.com](http://www.jcwprivatepatients.com)

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JCW Private Patient Unit  
Wrightington Hospital  
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